## Install Eduroam Certificate by Hand - Android

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#### About the guide (i)

This guide has been done using mainly Samsung Galaxy A51 (Android 11) phone. Some setting names or locations may vary depending on the phone you're using. The installation process should still be similar.

### Video guide

Your browser does not support the HTML5 video element

#### Literal guide

1. From Wireless network eduroam -site download METROPOLIA\_CA.cer-certificate used in authentication.

# Wireless network eduroam



#### General

eduroam is an international university and research organization roaming service that Metropolia is now a member of. Those affiliated with Metropolia can access the network while visiting other eduroam member organizations using their own user accounts and the other way around.

All Metropolia public services and internet <u>guest</u> <u>network services</u> are available in the network. There is no access to Metropolia internal services via the guest network.

Certificate used in authentication <u>METROPOLIA CA.cer</u>

User name for the eduroam has to be in form of username@metropolia.fi

#### 2.1 Installing certificate from the Settings

Some phone models may send notification like this after you try to open the certificate:

### Can't install CA certificates

This certificate from null must be installed in Settings. Only install CA certificates from organizations you trust.

#### OK

If you didn't get this message, go to Configuring the certificate. Else:

1. Open Settings and go to WiFi-settings.

2. Open the menu and select Advanced.

< Wi-Fi	Wi-Fi Direct	
On	Advanced	
Current network		
Connected	*	
Available networks		
🧟 eduroam		
3. Select Install network certificates.		
Network settings		
Manage networks Manage your saved Wi-Fi networ	ks.	
Wi-Fi control history View apps that have turned Wi-Fi	on or off recently.	
Hotspot 2.0 Automatically connect to Hotspo networks.	t 2.0 Wi-Fi	
Install network certificat	<b>tes</b> your phone.	
<ol> <li>Open Downloads-folder.</li> <li>Select METROPOLIA_CA.cer and press</li> </ol>	s <b>Done</b> .	
	TROPOLIA_CA.cer	1.16 KB

6. Name the certificate as Metropolia\_CA.

Name this certificate		
Certificate name Metropolia_CA		
Cancel OK		
2.2 Configuring the certificate After opening certificate, fill in the information as shown in the picture b	elow.	
Name the certificate		

Certificate name	
Metropolia_CA	
Credential use	
VPN and apps	$\bigcirc$
Wi-Fi	0
The package contains: CA certificate	

CANCEL	
--------	--

OK

Name the certificate: Metropolia\_CA Credential use: Wi-Fi

3. Go to WiFi-networks and select eduroam.

< W	/i-Fi	್ಯಾವಿ ವಿಜ್ರ
On		0
Curren	t network	
(î)	OnePlus 6 Connected	\$
Availab	ble networks	
	eduroam	
(((.	metropolia-guest	

4. Fill in the information as shown in the picture below:

# EAP method

Identity

username@metropolia.fi

Password

••••

Ø

CA certificate Metropolia\_CA

Online certificate status Don't validate

Domain idp.metropolia.fi

Auto reconnect

Advanced

Identity: username@metropolia.fi Password: Your Metropolia password CA certificate: Metropolia\_CA (All phone models do not require this) Domain: idp.metropolia.fi

Select Connect and your phone will connect to Eduroam.

### Did you encounter a problem?

- 1. Restart your computer and the device where the issue is occurring. Try the function again.
- 2. If the function you are attempting is happening in a web browser, try the function again in an incognito or private window and in a different browser.

3. Try searching for a solution on the site of the IT Services by using the following search methods:

- **a.** navigation menu of the site (on the left)
  - b. search machine of the wiki (right upper corner)
  - $\ensuremath{\textbf{c}}\xspace$  a general search engine, for instance Google Search
  - d. alphabetical index
  - e. FAQ

If the problem is not resolved, please contact the helpdesk according to best practices. Always include a full screen screenshot of the issue in your service request.

Contact method	Contact information
Ask AI-Bot Mikko 24/7	https://mikko.metropolia.fi
Form	https://hd.metropolia.fi
Email	helpdesk@metropolia.fi
Phone service	+358 9 7424 6777 (weekdays from 8 am to 4 pm)

Eduroam-varmenteen asentaminen käsin – Android