

Wireless network metropolia-guest

General

The network is open for everyone affiliated with Metropolia as well as guests at Metropolia. The network can be accessed using Metropolia staff and student user accounts, as well as [guest accounts](#).

All Metropolia public services and internet [guest network services](#) are available in the network. There is no access to Metropolia internal services from the guest network.



If you are a member of Metropolia staff, or a student or a member of a partner organization (having a partner account), we recommend that you use primarily eduroam network instead of guest network. You can join Metropolia guest network using a guest account or an external user's account Metropolia-guest toimii myös [vierailijatunnuksilla](#) ja [ulkopuolisten](#) (external) tunnuksilla, joilla ei ole pääsyä eduroamiin. The latter two accounts do not have access to eduroam.

Joining the network

1. In your device, select the wireless network metropolia-guest.
2. Start a web browser.
3. Browse to any page that does not have certificate (no https) such as <https://www.fi>
4. You get a warning about a not secure connection. Bypass the warning. How to do this depends on the browser, e.g. Advanced > Allow.
5. Log in in your browser with your username and password.



Jos metropolia-guest ei toimi

If metropolia-guest is not working

If you cannot log in to metropolia-guest automatically, browse to <http://www.fi> or <http://wlanauth.metropolia.fi>. Log in with your username and password.

Device specific instructions

- [metropolia-guest Android](#)
- [metropolia-guest Apple iPhone](#)
- [metropolia-guest Apple Macbook](#)

Did you encounter a problem?

1. Restart your computer and the device where the issue is occurring. Try the function again.
2. If the function you are attempting is happening in a web browser, try the function again in an incognito or private window and in a different browser.
3. Try searching for a solution on the site of the IT Services by using the following search methods:
 - a. navigation menu of the site (on the left)
 - b. search machine of the wiki (right upper corner)
 - c. a general search engine, for instance [Google Search](#)
 - d. [alphabetical index](#)
 - e. [FAQ](#)

If the problem is not resolved, please contact the helpdesk according to [best practices](#). Always include [a full screen screenshot](#) of the issue in your service request.

Contact method	Contact information
Form	https://hd.metropolia.fi
Email	helpdesk@metropolia.fi
Phone service	+358 9 7424 6777 (weekdays from 8 am to 4 pm)

WLAN-verkko metropolia-guest