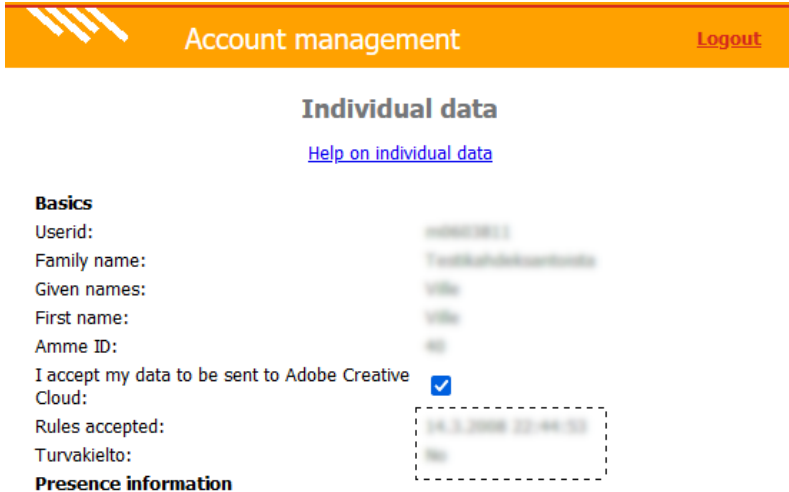


Log in to Adobe Software Using Metropolia User ID

- [Accept the rules](#)
- [Logging in using a Metropolia workstation](#)
- [Staff: installing programs](#)
- [Spark and other Adobe services](#)
- [Did you encounter a problem?](#)

Accept the rules

1. Log in to <https://amme.metropolia.fi>
2. Click on **Individual data**.
3. Check the box I **accept my data to be sent to Adobe Creative Cloud** and click on **Save changes**.



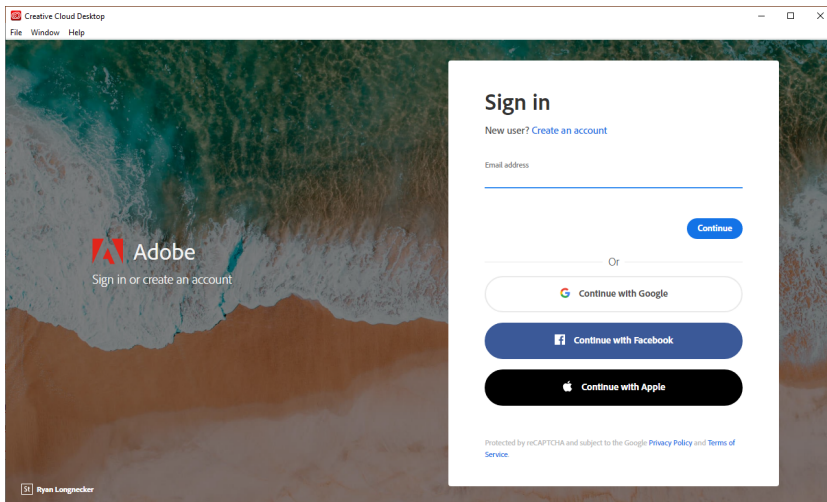
The screenshot shows the 'Account management' header with a 'Logout' link. Below it is the 'Individual data' section with a 'Help on individual data' link. The 'Basics' section includes fields for 'Userid:', 'Family name:', 'Given names:', 'First name:', and 'Amme ID:'. Below these is a checkbox for 'I accept my data to be sent to Adobe Creative Cloud:' which is checked. A dashed box highlights the 'Rules accepted:' field, which contains the date '24.3.2024 12:44:52'. The 'Turvakielto:' field is also visible. The 'Presence information' section is partially visible at the bottom.

If you get the message that saving the changes failed, ignore the message.

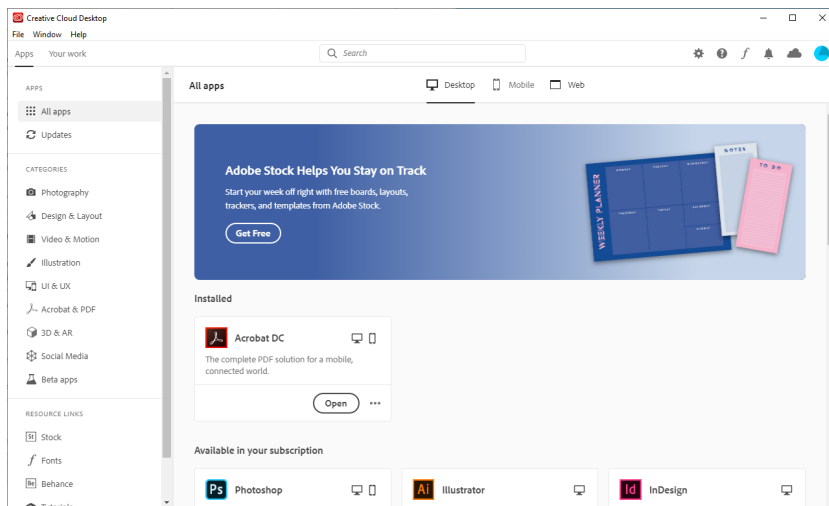
4. Within 30 minutes you will get a license notification in email. You can ignore the instructions about installing software etc..

Logging in using a Metropolia workstation

1. Start an Adobe Creative Cloud program.
2. Log in with **your email address** firstname.lastname@metropolia.fi and your Metropolia password:



3. After you have successfully logged in to Creative Cloud Desktop you can open Photoshop or an other Adobe program. The blue sphere in the top right indicates that you are logged in:



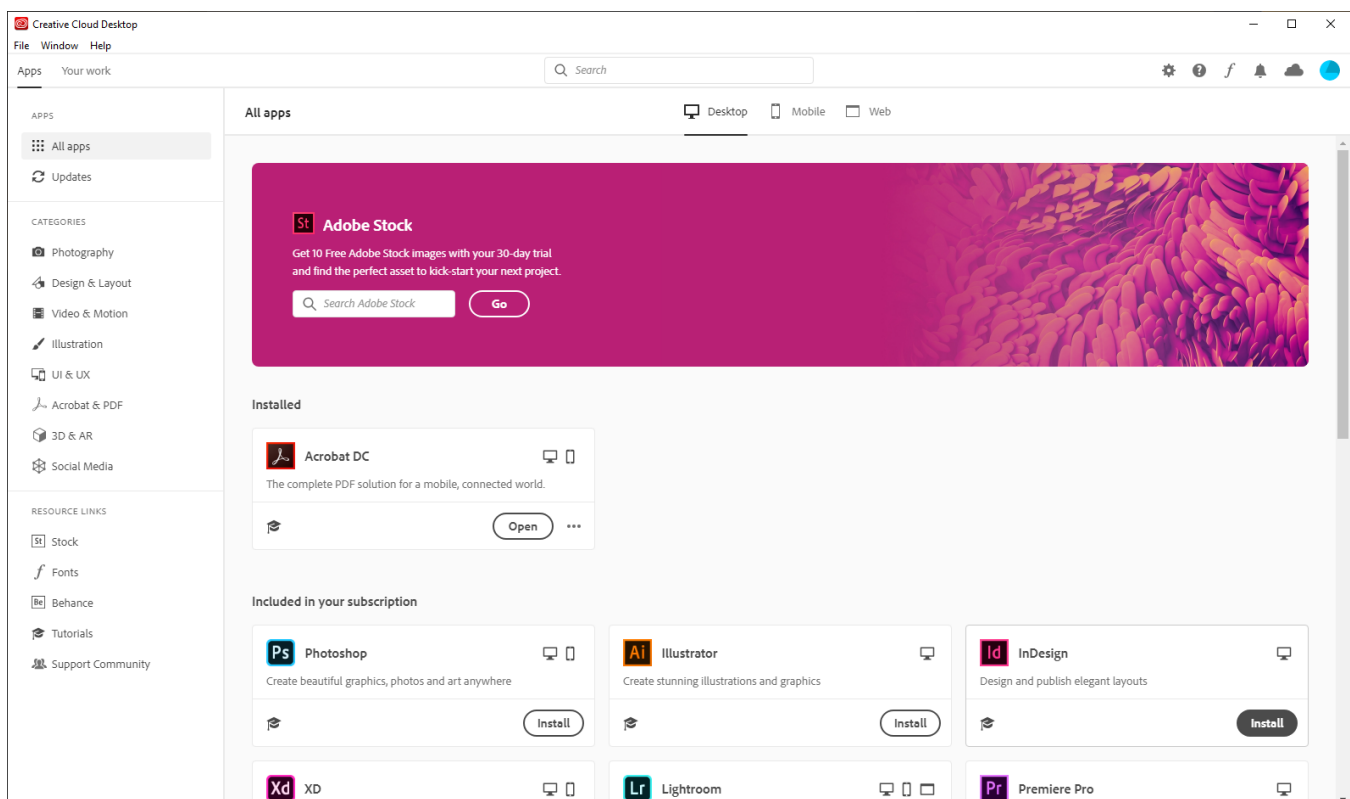
Staff: installing programs

On staff computers, Adobe Creative Cloud is available in Software Center. [Instructions](#) on installing from Software Center.

Staff members can install and update Adobe programs from Creative Cloud.

In the **All Apps** view you can install any program listed in the **Included in your subscription** panel.

The installation is not dependent on Metropolia servers so you can install programs regardless of where you are - at home or anywhere:



Spark and other Adobe services

- After you have accepted the transfer of information to Adobe Creative Cloud service, you can use also some other Adobe services in the browser.
- One example is Adobe Spark.
- When you log in to a service, select **Log in with School account** and log in with your Metropolia user ID in this form: user@metropolia.fi.
- You will be re-directed to Metropolia login page where you must login with your username only, omitting the "@" suffix.
- Some Adobe services will not be available to you. Ask Helpdesk for more information.

Did you encounter a problem?

1. Restart your computer and the device where the issue is occurring. Try the function again.
2. If the function you are attempting is happening in a web browser, try the function again in an incognito or private window and in a different browser.
3. Try searching for a solution on the site of the IT Services by using the following search methods:
 - a. navigation menu of the site (on the left)
 - b. search machine of the wiki (right upper corner)
 - c. a general search engine, for instance [Google Search](#)
 - d. [alphabetical index](#)
 - e. [FAQ](#)

If the problem is not resolved, please contact the helpdesk according to [best practices](#). Always include [a full screen screenshot](#) of the issue in your service request.

Contact method	Contact information
Form	https://hd.metropolia.fi
Email	helpdesk@metropolia.fi
Phone service	+358 9 7424 6777 (weekdays from 8 am to 4 pm)

[Kirjautuminen Adoben ohjelmiin Metropolian tunnuksella](#)