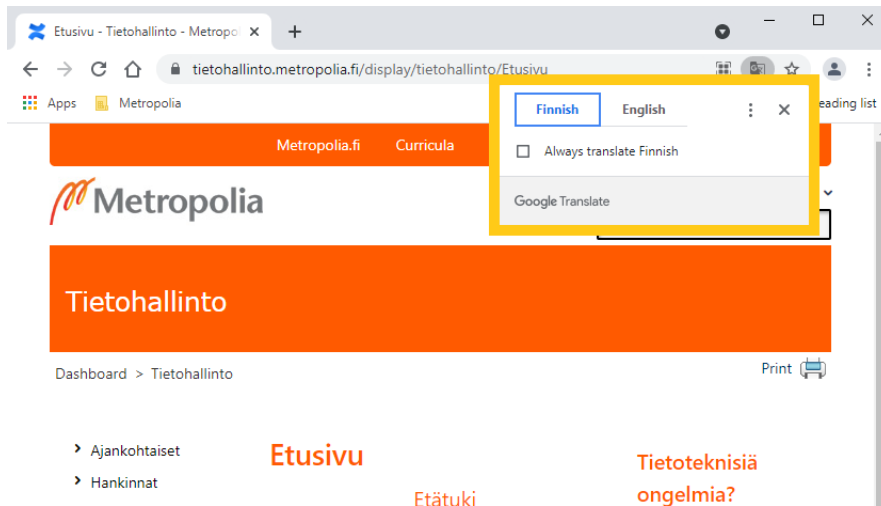


Translating web pages

- [Google Chrome](#)
 - In which language the site will be translated to?
- [Microsoft Edge](#)
- [How to activate the Translator-feature?](#)
 - [Google Chrome](#)
 - [Microsoft Edge](#)
- [What to do in a problem situation?](#)

Google Chrome

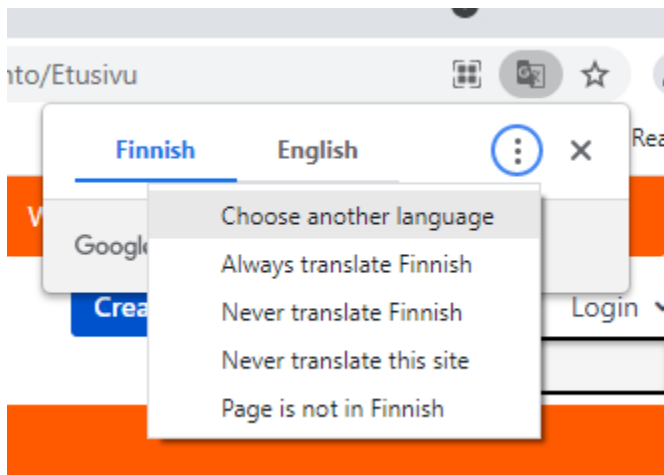


1. In websites, not using your browsers default language, Google Chrome opens automatically a new window in which you can choose the language the site will be translated to.
2. Press **the language** (in this case English) and the site will be translated to English.

To return the original language:

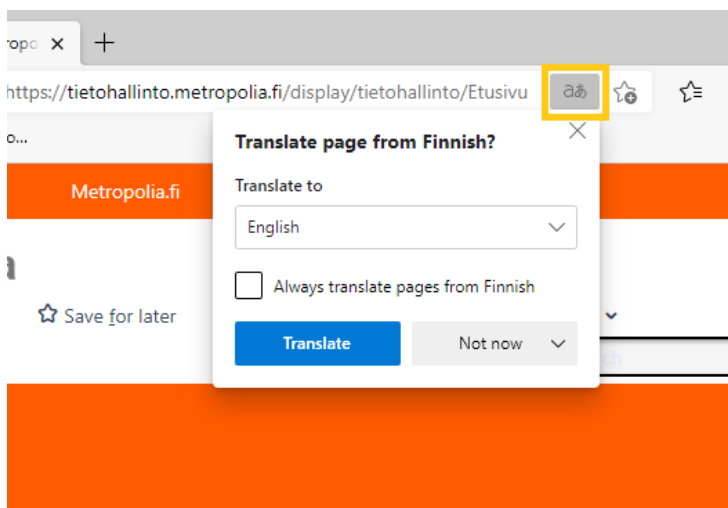
1. Press the **Translator**-icon located in the search bar
2. Click the original **language**.

In which language the site will be translated to?



Click the **three dots** and select **Choose another language**.

Microsoft Edge

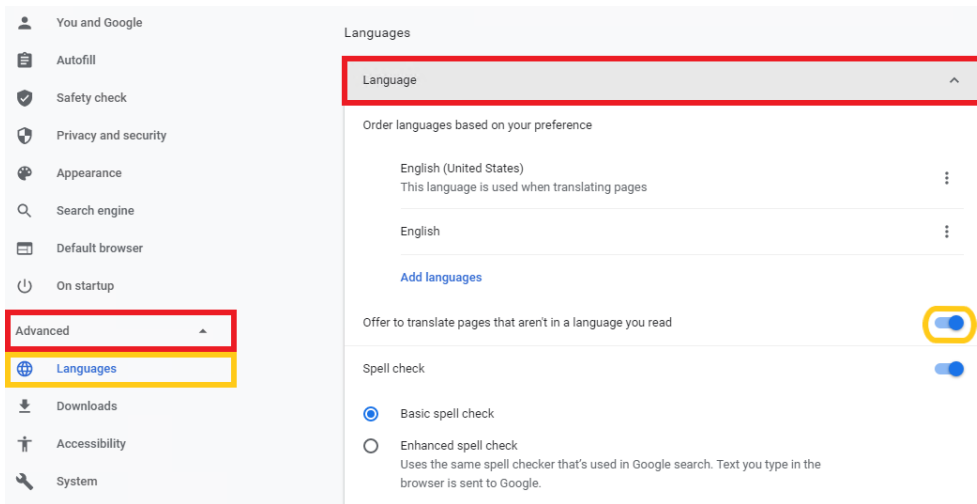


1. Press the **Translator**-icon located in the search bar
2. Select the language you want from the **Translate to** -menu
3. Press **Translate**

How to activate the Translator-feature?

Google Chrome

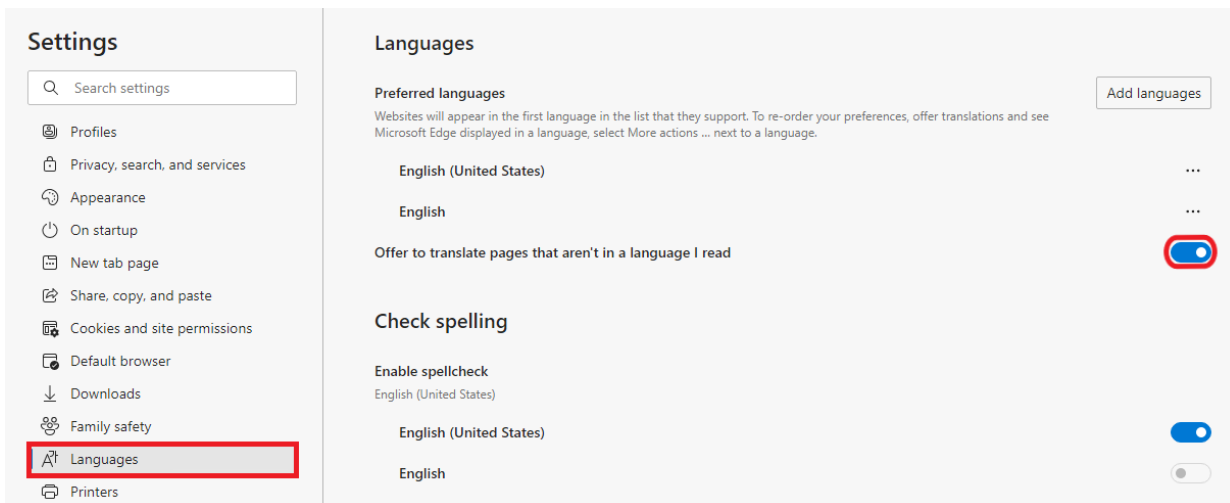
1. Click **three dots** from top right corner and select **Settings**



2. Press **Advanced** and **Languages**.
3. Press **Language** and click the **switch** located next to *Offer to translate pages that aren't in a language you read* -text to blue.

Microsoft Edge

1. Click **three dots** from top right corner and select **Settings**



2. From the left menu, select **Languages** and click the **switch** located next to *Offer to translate pages that aren't in a language you read* -text to blue.

What to do in a problem situation?

1. Restart your computer and the device where the issue is occurring. Try the function again.
2. If the function you are attempting is happening in a web browser, try the function again in an incognito or private window and in a different browser.
3. Try searching for a solution on the site of the IT Services by using the following search methods:
 - a. navigation menu of the site (on the left)
 - b. search machine of the wiki (right upper corner)

- c. a general search engine, for instance [Google Search](#)
- d. [alphabetical index](#)
- e. [FAQ](#)

If the problem is not resolved, please contact the helpdesk according to [best practices](#). Always include **a full screen screenshot** of the issue in your service request.

Contact method	Contact information
Form	https://hd.metropolia.fi
Email	helpdesk@metropolia.fi
Phone service	+358 9 7424 6777 (weekdays from 8 am to 4 pm)

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