End of Maintenance of Current Windows 7 Remote Desktops on VMWare View Platform

New Windows 10 remote desktops will be in use in the fall of 2017. The update of remote desktops enhances their functionality and information security. The remote desktops' maintenance process will also be improved to bring more flexibility to the fulfilling of change requests.

Users must let the superusers know about their wishes concerning the remote desktop contents. The superusers are responsible for giving Helpdesk a list of programs including possible special installation instructions and settings.

After approving of the change requests the superusers sends them to Helpdesk by making a service request at http://hd.metropolia.fi

All remote desktops must have a superuser. If a remote desktop does not have a superuser, the staff members using the remote desktop must appoint one amongst themselves and they must let Helpdesk know the name. A given remote desktop will be removed from the selection if a superuser cannot be found for it.

The usage of some remote desktops has been marginal. Helpdesk together with the superusers will decide on their future. Current remote desktops and their usage statistics can be found here.

If you use a remote desktop in instruction, and if you have wishes concerning its contents please be in contact with the respective superuser.

If you have questions or comments, please be in contact with us.

We expect superusers to send us lists of programs and further details by May 21, 2017 so that we can get to work with new remote desktops.

Thank you for your cooperation,
Helpdesk